

Epic Motorcycle Tours – Terms & Conditions

These Terms and Conditions govern all bookings and participation in tours operated by Epic Motorcycle Tours ("the Company", "we", "our", "us"). By booking or participating in a tour, you ("the Participant") acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions.

1. Bookings, Deposits & Payment

- A non-refundable deposit of 20% of the total tour price is required at the time of booking to secure your place.
- The remaining balance must be paid in full by the due date specified on the booking confirmation. Failure to pay the outstanding balance by the due date may result in cancellation of your booking and forfeiture of any amounts already paid.
- No booking is confirmed until the required deposit has been received.

2. Cancellation by the Participant

- The 20% deposit is strictly non-refundable in all circumstances.
- In the event of cancellation by the Participant after full payment has been made, no refund, credit, or transfer will be issued.
- No refunds or credits will be provided for failure to attend, late arrival, voluntary withdrawal, early departure, or inability to continue due to personal reasons, injury, illness, or mechanical failure of the Participant's motorcycle.

3. Mechanical Failure & Early Termination

- The Participant is solely responsible for ensuring their motorcycle is in safe, roadworthy, and legal condition prior to the commencement of the tour.
- If the Participant's motorcycle becomes inoperable during the tour for any reason, no refund, credit, or compensation will be provided.
- The Company accepts no responsibility for costs arising from recovery, repair, or repatriation of the Participant or their motorcycle.

4. Cancellation or Changes by the Company

- In the event that the Company cancels a tour due to reasons within its reasonable control (including but not limited to mechanical failure of a Company vehicle, staff unavailability, or operational reasons), the Participant will be offered an alternative tour date of equivalent value.
- No cash refunds will be issued; the Participant's remedy shall be limited to rescheduling on a mutually agreed date.
- The Company reserves the right to cancel, postpone, or modify a tour due to adverse weather, unsafe conditions, force majeure events, or circumstances beyond reasonable control. In such cases, reasonable efforts will be made to reschedule.

5. Participant Responsibilities & Safety

- All Participants must hold a valid motorcycle licence appropriate for the motorcycle they are riding and must comply with all applicable road traffic laws and regulations.
- The wearing of appropriate protective clothing and equipment is strongly recommended.
- Participants are responsible for their own safety and for riding within their own ability and comfort level at all times.
- The Company reserves the right to refuse participation, or remove from a tour without refund, any Participant whose conduct is deemed unsafe, unlawful, or disruptive.

6. Insurance

- The Company does not provide personal accident, or medical insurance cover for Participants.

7. Liability & Waiver

- Participation in motorcycle touring involves inherent risks, including but not limited to road hazards, accidents, injury, or death. The Participant voluntarily accepts all such risks.
- To the fullest extent permitted by law, the Company shall not be liable for any injury, loss, damage, expense, or consequential loss arising from participation in a tour, except where caused by the Company's proven negligence.
- Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence where such exclusion is prohibited by law.

8. Force Majeure

- The Company shall not be liable for any failure or delay in performing its obligations due to events beyond its reasonable control, including but not limited to extreme weather, natural disasters, road closures, strikes, pandemics, or governmental restrictions.

9. Photography & Media

- The Company may take photographs or video footage during tours for promotional or marketing purposes. By participating, you consent to such use unless you notify us in writing prior to the tour.

10. Agreement

By paying the deposit and/or participating in a tour, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions in full.